



serviiz.com

Consulting & Audit
Operations Management

ISO 9001 Certified
Since 2009



www.serviiz.com

S...

beyond services



**Consulting & Audit
Operations Management**



Our history

Renaissance during the COVID-19 crisis, **serViiz** combines professional **SER**vices & **VIS**ual management, leveraging years of **value creation** for companies and their executive committees (boards) across developed and emerging markets.



[serViiz video presentation](#)



[Founder's profile](#)

*AI Artificial Intelligence
[**www.serviiz.com**](http://www.serviiz.com)

1. About us 2. Expertises 3. Customer success 4. Professional network 5. Contacts

Practice areas: From strategy to sustainable performance

Executive Management • Operations • Transformation • Support fonctions



- 1 Strengthened capabilities
- 2 Controlled costs, timelines & quality
- 3 Enhanced compliance & credibility
- 4 Informed decision-making



Your Vision, Our Mission !

SERVIIZ - CERTIFIED CONSULTING - STRATEGY & OPERATIONS **S**...

Management and Business: Value Chain orchestration



Strategy

*Transforming
Ambition into Results*

**ADDED
VALUE** ©

Operations

*Excellence
in Standards & Innovation*



WHY CHOOSE US?

- ✓ Measurable **Efficiency**
- ✓ Cross-Sector **Adaptability**
- ✓ Track record of **Success**

Business & Organisation

Management, Business & Analysis Model

- Opportunity Assessment, Performance
- Planification, Objectives, ROI, HR

Market intelligence, Innovation

**Tailor-made solutions
to optimize your
value chain**

1. Strengthened capabilities
2. Controlled costs, timelines & quality
3. Enhanced compliance & credibility
4. *Informed decision-making*

ISO & QHSE Process

Implementation, Audit of Certification

- Products/Services Quality, Procedures
- Training, Continuous Improvement

QHSE, ISO 9001, KPI, Kaizen



OUR METHOD

1. Assessment & Scoping
2. Planning & Alignment
3. Execution & Steering
4. Delivery & Handover

Project & Risks

Scope, Plans, Costs, Timelines, Quality

- Execution, Leadership, Stakeholders
- Deliverables, Change management

Project ownership, PMO, Agile

HEC Paris • PII • PECB • AI

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Data & Analytics

Automation of decision-making processes

- Decision support, BI, Dashboard
- Indicators, Storage, IoT, ERP, ITIL

AI Reporting, measurable impacts

© *Renowned certification*
 *AI Artificial Intelligence

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Contact us today !

🔍 Recents activities

1. Business – Strategic plans

- Sector: Industry, FMCG
- Use cases and analysis

2. Project – PMO & Coordination

- Sector: Banking
- Project portfolio management

3. Process – Quality ISO 9001

- Sector: Specialized Distribution
- Implementation of QMS

4. IT – Lean & Agile Methods

- Sector: Procurement/Logistics
- Change Management - BI

🎯 Our solutions...

1. Business & Organisation	<i>Strengthened capabilities</i>
1.1 Strategic Diagnostic	Map your organization and identify key priorities and performance lever
1.2 Business Model	Formalize your economic logic and value proposition.
1.3 Strategic Roadmap	Build a SMART action plan (business unit, services, projects, activities)
1.4 Operational support	Supporting company stakeholders in the execution of operational challenges
1.5 Training / Awareness	Business model/plan, analysis, finance (canvas/SWOT/PESTEL, marketing mix)

2. Project & Risks	<i>Controlled costs, timelines & quality</i>
2.1 Project Audit	Assess current project performance (timelines, costs, efficiency)
2.2 Project Owner/ Agile methods	Stakeholders coordination, users needs management and deliverables validation
2.3 Project Leadership (PMO)	Structured project governance: specs, planning, risks, indicators
2.4 Project Execution	Full governance cycle (scoping, execution, risk and deliverables tracking)
2.5 Training / Awareness	Methods Lean, Agile Scrum and classic, PMP, CAPM, ISO 31000, ISO 21500

3. ISO & QHSE Process	<i>Enhanced compliance & credibility</i>
3.1 QHSE Process Mapping	Identify and formalize critical processes (quality, risk, safety)
3.2 Standards implementation	Deploy ISO-compliant practices for successful certification
3.3 Internal audit	Prepare for official audits through a structured compliance review
3.4 External audit/certification	Structure the compliance & certification journey (prioritized actions)
4.5 Training / Awareness	Principles, practices, internal audit, ISO 9001, 45001, 14001, 2001

4. Data & Analytics	<i>Informed decision-making</i>
4.1 Business intelligence (AI BI)	Driving informed decisions through intelligent, data-driven dashboards
4.2 Workflow / Task Automation	Identify repetitive tasks and tailored automations (workflow/RPA/DevOps)
4.3 Information Security (ISM)	Assessment, vulnerability testing, Ad-hoc proposals and implementation
4.4 Workflow / Task Automation	Identify repetitive tasks and tailored automations (workflow/RPA/DevOps)
4.5 Training / Awareness	Business Intelligence (Power BI, Tableau), Cybersecurity, ISO 27001, CISSP, ITIL..

👉 We are at your... serviiz !

Voice of customer



1. **Galleries Lafayette France**
<https://www.youtube.com/watch?v=4ry4hSBuDgI>
2. **Generali France**
<https://video.anaplan.com/watch/grPoZdbVRTXlx3dEPLB89Y?>



Process frameworks

1. **Project phases**
https://www.youtube.com/watch?v=39_O-AnzTQg
2. **Lean & kaizen principles**
<https://www.youtube.com/watch?v=wfsRAZUonI>
3. **Agile for business**
<https://www.youtube.com/watch?v=7lqBQ0lhSkM>
4. **Data-Driven Business**
<https://www.youtube.com/watch?v=kJ2syqUj-Hs>
5. **AI for Operation (retail)**
<https://www.youtube.com/watch?v=Ev80dTE90fo>

Recent achievements in EMEA (Europe and Africa)

	1. CFAO Infr. Cameroon Specialized distribution	Sales Operations +8% tgt, 5.4 BFCFA (€8.3M), 53% tot. turnover, 80% across portfolio from 14 to 27 clients
	2. TEREOS France Agro-business & FMCG	Business Transformation 25% cost reduction (€9M invested), 10+ major projects delivered, 700+ users supported.
	3. KERING (GUCCI) Italy Luxury retail	Digital Investment Managed a €4M investment program for sales performance (+500 stakeholders).
	4. BNP PARIBAS France Banking & insurance	Financial Processes -40% accounting close time (Fast Close), continuous improvement (process optimization)
	5. VOLKSWAGEN Germany Automotive industry	Agile Lean Methods Optimized proc. & logistics processes, project performance gains (€1M+ rev. generated)



Your Challenge, Our Success

Plan a meeting on your specific needs.

Join our satisfied customers and boost your performance with our know-how.

Business ecosystem (references and affiliations)

Chamber of commerce

- EUROCHAM, EU-Cameroon
- GECAM, Cameroon

Institute

- PMI Project Management Institute
- SCRUM.Org, Agile Scrum academy
- IRCA/PECB ISO Certification
- IIA Institute of internal Auditors

Organisation

- ENSEMBLE, Cameroon
- CAF CAM, France Cameroon
- DKWE, Cameroon Germany
- GIZ German cooperation

Alumni

- HEC Paris, France
- University of Surrey, Guildford UK
- Polytech RWTH-Aachen, Germany
- Lycée Joss, Douala Cameroon,5

(S) Shareholding





Consulting & Audit
Operations Management

Offices and contacts



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Strategy and
Operations

Performance
management

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beyond services

THANK YOU

About Serviiz

Serviiz refers to a Cameroon private company limited by guarantee, its network of member firms, their related entities and shareholder. Please see www.serviiz.com to learn more.

Serviiz does provide advisory services to public and private clients spanning multiple industries. With a globally connected network of partner firms in many EMEA countries and territories.

Serviiz brings world-class capabilities and high-quality service to clients, delivering the insights they need to address their most complex business challenges. Serviiz's professionals are committed to becoming the standard of excellence.

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Contact us today to discuss your needs.

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